

Tom Bestow

Security Clearance: SC/NPPV 3 (Valid until April 2032)

Technical competencies

- IT Support
- Office 365 Management
- Azure
- Windows Server (up to 2022)
- Windows OS (Up to Windows 11)
- Active Directory/Entra ID
- Autopilot
- Microsoft Endpoint Configuration Manager (MECM)
- PowerShell
- Azure Virtual Desktop (AVD)
- Intune/Mobile Device Management (MDM)

Non-technical competencies

- Reliable and enthusiastic
- Responding to client needs in a timely and considered way
- Good communication, both orally and in writing
- Experienced with interfacing between stakeholder groups
- Full, clean Driving Licence since 2008 with own car

Personal profile

I am a Microsoft-certified Consultant Engineer specializing in AVD, MDM, and remote working solutions with 12+ years of experience. Currently holding active SC/NPPV 3 clearance until 2032. I am seeking project-based consultancy or specialist roles in Microsoft technologies, with preference for contract opportunities and remote/hybrid working arrangements.

Employment history

telana (May 2025 – Present) – Intune Specialist Engineer

As an SC-cleared Intune Specialist Engineer, I provide expert consultancy services for government and enterprise clients on Intune deployment, device management, and modern workplace solutions. Currently supporting cleared projects requiring advanced endpoint management and security compliance.

Chess ICT (Previously known as Silversands) (October 2017 – April 2025)

Chess ICT is a cloud consultancy and managed services provider specialising in Microsoft products. Chess ICT provides companies with the skills and knowledge to implement projects from conception to completion, including ongoing support once a project enters widespread adoption.

Started	Job Title	Achievements
June 2021	Consultant Engineer	• Completed several projects to migrate from MEMCM/GPO to Intune for configuration and updates. • Completed migration projects for migrating Windows 10 to Windows 11 with Intune Management, including packaging apps, Autopatch and a staged managed handover. • Completed a project implementing Autopilot for a new remote office for a large financial firm. • Implemented full AVD environments using Azure Files for multiple companies with user sizes of 50 to 500.
August 2020	Senior Engineer	• Replaced internal automated Windows 10 build process. • Completed a project to migrate from on-premises RDS to AVD in Azure for a small legal firm.
October 2017	Technical Support Engineer	• Frontline project support during a domain migration for 2,000+ Employee company. • Frontline project support for a domain-wide AD Forest migration. • Assisted with internal modernisation project.